



BOLTON CENTRAL COVID-19 POLICY

- All items available in Bolton Central are listed via the online portal – customers are advised to shop remotely if at all possible.
- A maximum of 25 people will be permitted in Bolton Central at any one time. Failure to do so could result in non-admittance to the shop.
- Face coverings must be worn at all times whilst in Bolton Central, as per Government guidance.
- Customers will be using separate Entrance and Exit doors when entering/leaving Bolton Central.
- Floor markings, barriers and signage are in place to assist you when entering/leaving the store.
- Customers are to adhere to social distance guidance at all times when queuing, and whilst in the shop – ideally a minimum of 2 metres between customers.
- There is clear signage inside and outside Bolton Central to provide you with information and guidance.
- There will be hand sanitiser units at the entrance and exit of Bolton Central.
- There will be no opportunity for trying on clothing in the shop, and no entry to the changing rooms.
- Customers are asked to only touch what they intend to buy, wherever possible.
- Customers are advised to purchase using a contactless card (spending limit is £45), debit or credit card, wherever possible.
- During busy periods, it may not be possible to carry out shirt printing on a 'while you wait' basis.
- The Bolton Central standard Returns Policy is still valid during this time (refer to the 'Returns' page on Bolton Central's website). No refunds are possible on personalised items or face coverings.
- Items returned will be unavailable for re-sale for 72 hours, on receipt.
- Key contact items/areas in the shop will be sanitised throughout opening hours.
- Bolton Central will be cleaned at the end of each day before we open.
- If you, or any of your immediately family or social 'bubble', show any symptoms associated with Covid-19, please do not come to Bolton Central at this time.

Covid-19 Stadium Operations Officer

Mark Jones: mjones@bwfc.co.uk

Head Buyer

Jackie Bullock: jbullock@bwfc.co.uk